

# UK EMERGENCY NUMBER

## 999 / 112

POLICE, FIRE BRIGADE, AMBULANCE, COASTGUARD, MOUNTAIN RESCUE

### When...

- Life is at risk;
- Crime/trouble is happening now;
- Someone is injured or threatened;
- Person committing crime is near;
- There is a fire or people trapped;
- You need an ambulance urgently;
- Someone is in trouble, or missing, at sea,
- Someone is in trouble on the cliffs or on the shoreline

## NON-EMERGENCY NUMBERS

### NHS Medical Advice

### 111

You should use the NHS 111 service if you urgently need medical help or advice but it's not a life-threatening situation.

### Call 111 if:

- you need medical help fast but it's not a 999 emergency
- you think you need to go to A&E or need another NHS urgent care service
- you don't know who to call or you don't have a GP to call
- you need health information or reassurance about what to do next

For less urgent health needs, contact your GP or local pharmacist in the usual way.

If a health professional has given you a specific phone number to call when you are concerned about your condition, continue to use that number.

**For IMMEDIATE, LIFE-THREATENING emergencies, continue to call 999.**

### POLICE – NON-EMERGENCY

### 101

You should call 101 to report crime and other concerns that do not require an emergency response. For example, if:

- Your car has been stolen
- Your property has been damaged
- You suspect drug use or dealing in your neighbourhood

Or to:

- Give the police information about crime in your area
- Speak to the police about a general enquiry

**You should always call 999 when it is an emergency, such as when a crime is in progress, someone suspected of a crime is nearby, when there is danger to life or when violence is being used or threatened.**